

VTC Job Opening (Remington, Virginia) **Job#: 061615-01**

Date: June 11, 2015

Location: Remington, Virginia

Security Clearance: Secret

Clearance Status: Must be Current

Schedule: Full Time

Type of Travel: Occasional Travel within/outside the Continental US

Percent of Travel Required: Up to 5%

Description:

This is a new opportunity to support U.S. Government Agencies in the National Capitol Region with secondary (temporary) support to multiple locations throughout the United States, Hawaii and the PAC Rim. This job is available immediately

Must have a current US Secret security clearance.

Video Teleconference (VTC) / Audio-Visual (A/V) Support Services

Responsibilities:

Schedule, facilitate, operate, and maintain VTC equipment and systems; provide design and installation advice and technical support.

- Coordinate, schedule and provide technical assistance to requesting units requiring secure or non-secure VTC services.
- Provide design, installation advice, and technical support for VTC.
- Install, configure, operate, and maintain A/V systems.
- Coordinate with appropriate internal and external agencies to schedule and establish requested A/V usage.
- Prepare and test A/V system functionality prior to scheduled A/V usage.
- Perform fault analysis and diagnostics on A/V systems.
- Provide technical support for A/V equipment at U. S. Government Agencies in the National Capitol Region (Primary) with periodic support for A/V equipment at multiple locations throughout the United States and the PAC RIM. Support includes performing preventive maintenance of equipment, troubleshooting and resolution of operational issues, and development and coordination of upgrade plans to A/V systems.

Qualifications:

2+ years' experience designing, engineering, implementing and managing Enterprise VTC solutions supporting secured and unsecured services in a DISN environment, to include experience with:

- VTC infrastructure system (e.g., bridging, call control, firewall traversal, endpoint management systems, and classification switching)
- Ability to configure, test, and administer installed VTC solutions (e.g., bandwidth control, network security, and call routing)
- Audio/Video Integration (e.g., installation, configuration, and test A/V solutions)

- Video conference hosting (e.g., schedule, participant coordination, and connection information dissemination)
- Experience with A/V systems, to include utilization, functionality, and technical support.

Certification Desired but not Required:

- DISN Video Services (DVS)
- AMX Certified Expert (ACE)

Education & Experience:

Typically requires a bachelor's degree or equivalent, and one to two years of related experience.

Physical Demands:

Normal demands associated with an office environment. Ability to work on computer and communicate with individuals by telephone, email and face to face. Some travel may be required.

Company Description:

TMGE LLC employs a diverse range of talent to create an environment that fuels innovation and fosters continuous improvement and success. TMGE LLC provides dynamic careers for employees working in a number of offices throughout the Continental United States to include the Island of Hawaii.

TMGE is an Equal Opportunity Employer